

goZoom.ca

Fixed Wireless Service Agreement (Customer copy)

goZoom (goZoom, goZoom.ca, goZoom.ca Inc) enters into agreement on the date of _____, with _____ (herein referred to as the customer) at the location of _____ wherein the customer agrees to pay the amount(s) indicated below, plus taxes, for the service(s) selected below.

Note:

- Unless otherwise stated all amounts are in Canadian dollars
- All Accounts include 4 email addresses, each additional address: \$1.99 / month
- All billing is electronic; for paper copy invoices add \$3.95 / month
- The customer is to **provide goZoom** with payment in full for installation and a **'Void cheque' or bank transfer form for monthly payment, on the date of installation**. Failure to provide payment in full, and accurate monthly payment information may result in the account suspension or termination.
- Cancellation of Service is subject to thirty (30) days Notice.

Contact phone number (____) _____ (required)

Billing Email Address _____(required)

Select one:

- High-speed Tier 1** **\$39.00/month** : 184 kbps Upload / 750 kbps Download, (256 kbps / 1500 kbps Burst)
- High-speed Tier 2** **\$49.00/month** : 256 kbps Upload / 1500 kbps Download, (512 kbps / 3000 kbps Burst)

The customer agrees to be bound to the following conditions within this agreement:

- The customer shall provide goZoom.ca notice of intent to sell the property
- The customer shall provide goZoom.ca advance notice when requiring temporary equipment relocation to facilitate renovation, addition or other disrupting activities
- The customer shall allow goZoom.ca access to equipment, upon reasonable notice, for service, maintenance or upgrade
- The customer shall not intentionally damage or remove the equipment

goZoom.ca agrees to be bound to the following conditions within this agreement:

- To relocate equipment either temporarily or permanently within a reasonable time at request of customer on hourly rate.
- To install the equipment in a location agreed to by both the customer and goZoom wherein such installation does not compromise the safety of the installation, equipment, persons or property and does not contravene generally accepted building, or property, codes

Additional Conditions and Caveats: (customer to initial each item below)

- goZoom.ca shall install the equipment in a manner appropriate for the size and weight of the equipment within the environment, and in accordance with manufacturers recommendations where appropriate, however goZoom.ca is not responsible for damage to structure resulting from the equipment either directly or indirectly caused by, but not limited to, lightning, wind, snow, ice, or other unexpected or unforeseen conditions
- goZoom.ca retains ownership of all equipment installed**
- I hereby declare that have read and understand the conditions in goZoom's Terms of Service
- I hereby declare that have read and understand the conditions in goZoom's Acceptable Usage Policy
- Upon signing below, and initializing items above I agree that I have read, understand, and agree to be bound by all, terms and conditions within the documents provided to me.

Signature of Customer

As a duly appointed representative of goZoom.ca Inc I agree to perform and be bound by the agreement herein

Signature of goZoom Representative

Fixed Wireless Service Agreement (Office copy)

goZoom (goZoom, goZoom.ca, goZoom.ca Inc) enters into agreement on the date of _____, with _____ (herein referred to as the customer) at the location of _____ wherein the customer agrees to pay the amount(s) indicated below, plus taxes, for the service(s) selected below.

Note:

- Unless otherwise stated all amounts are in Canadian dollars
- All Accounts include 4 email addresses, each additional address: \$1.99 / month
- All billing is electronic; for paper copy invoices add \$3.95 / month
- The customer is to **provide goZoom** with payment in full for installation and a **'Void cheque' or bank transfer form for monthly payment, on the date of installation**. Failure to provide payment in full, and accurate monthly payment information may result in the account suspension or termination .
- Cancellation of Service is subject to thirty (30) days Notice.

Contact phone number (___) _____ (required)

Billing Email Address _____(required)

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- The customer shall not intentionally damage or remove the equipment

goZoom.ca agrees to be bound to the following conditions within this agreement:

- To relocate equipment either temporarily or permanently within a reasonable time at request of customer on hourly rate.
- To install the equipment in a location agreed to by both the customer and goZoom wherein such installation does not compromise the safety of the installation, equipment, persons or property and does not contravene generally accepted building, or property, codes

Additional Conditions and Caveats: (customer to initial each item below)

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- Upon signing below, and initializing items above I agree that I have read, understand, and agree to be bound by all, terms and conditions within the documents provided to me.

Signature of Customer

As a duly appointed representative of goZoom.ca Inc I agree to perform and be bound by the agreement herein

Signature of goZoom Representative

goZoom.ca

For Office use only

Location:	
Customer Name:	
IP:	
Gateway:	
Serial number:	Model:
Serial number:	Model:
primary (billing) email address:	
secondary email address:	